

# Merv & Maria

## Holiday Cancellation Protection Plan

### *Your Peace Of Mind* (For only £10.00 per person)

#### Your Holiday Cancellation Protection.

Unlike traditional travel policies, our Cancellation Protection Guarantee is totally free of any small print exclusions relating to existing medical conditions with only just a few exclusions which are stated below. For the small cost involved you are strongly recommended to protect yourself in this way. *(Only £10.00 per person)*

Our holiday protection gives you a complete cancellation guarantee, providing you with peace of mind from the moment your holiday is booked.

Your Cancellation Protection guarantees you the return of your deposit less a small administration charge (£20) as well as relieving you of all responsibility for payment of the balance, otherwise due if you are forced to cancel for any one of the qualifying reasons below. In addition it includes a refund of the cost of any part of your holiday if curtailed for the same reasons.

Our Cancellation Protection Guarantee will provide the following benefits if it is necessary and unavoidable for you to cancel or curtail your holiday because any of the Qualifying Reasons have occurred since your booking was accepted:

1. If you cancel before the balance is due and payable, we will:

- Relieve you of the responsibility for payment of your balance.
- Refund your Initial Payment less the cancellation plan charge and £20 administration charge.

2. If you cancel after the balance is due or has been paid, we will:

- Refund your balance (or relieve you of the responsibility for payment of your balance if it has not been paid).
- Refund your Initial Payment less the cancellation plan charge and £20 administration charge.

3. If you curtail your holiday and return home, we will give you a proportionate refund of the balance paid.

#### Qualifying Reasons:

Death, accidental bodily injury, illness or admission to hospital (including events caused by pregnancy or childbirth)

- of you or any member of your party.
- of any close relative, fiancé(e) or close business associate of you or any member of your party.
- Redundancy qualifying for payment under the terms of the Employment Protection (Consolidation) Act 1978 of you or any member of your party.
- Unforeseen occupational posting in your present employment or withdrawal of annual leave because of an unforeseen business emergency of you or any member of your party.
- You or any member of your party being required for jury or witness service in a court of law.
- Police advising you not to travel due to adverse weather conditions.
- Police requiring you or any member of your party to attend following theft at your home or place of business.
- Damage rendering your home, or that of any member of your party, uninhabitable.

#### Please Note:

(Member of your party as used directly above means any guest listed on your individual booking form) - NOT a group of friends you are coming with.

#### Exclusions:

- The first £20.
- Disinclination to travel.
- Claims as a result of any accident to or illness of your family pets.
- Any consequences of war and radioactive contamination and similar risks.
- Changes in your financial circumstances or unemployment, other than redundancy as described above.

#### How to claim:

Notify us in writing immediately the circumstances arise and supply documentary evidence including medical certificates where appropriate, to support your claim.

(This must cover the dates of your holiday)

Please Note: This is not an Insurance Contract.

This is **Merv & Maria's** own Cancellation Protection agreement with you.

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